



Return completed form with copies of VaproShield Material Invoices to: [warranty@vaproshield.com](mailto:warranty@vaproshield.com)

## VAPROSHIELD WARRANTY REQUEST FORM

Date of request: \_\_\_\_\_ Name \_\_\_\_\_ Tel# \_\_\_\_\_

Company: \_\_\_\_\_ Email: \_\_\_\_\_

**Please complete the following information:** Has project been paid for? \_\_\_ Yes \_\_\_ No

*\*If product(s) were not purchased directly from VaproShield, please provide copies of material invoice and proof of payment.*

Invoice #(s): \_\_\_\_\_

Ship Date(s): \_\_\_\_\_ Installation Date: \_\_\_\_\_

Membrane Product(s) Purchased/Color: \_\_\_\_\_

Application: \_\_\_ Weather Resistive Barrier (WRB) \_\_\_ Air Barrier (AB) \_\_\_ Underlayment/ Roofing

Open Joint Application: \_\_\_ No \_\_\_ Yes → Panel type used over membrane: \_\_\_\_\_

Project Name/Address: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Project Owner Name/Address: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Installing Contractor Name/Address: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Mail Final Warranty To (Street Address): \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Notes: \_\_\_\_\_

## VaproShield LLC Product Warranty

**Job #:**  
**Purchase Date:**  
**Installation Date:**

**Project Name:**  
Address:  
City/State/Zip:

**PRODUCT:**

**Owner Name:**  
Address:  
City/State/Zip:

**Installer Name**  
Address:  
City/State/Zip:

**Date Issued:**

### LIMITED PRODUCT WARRANTY AND DISCLAIMER\*:

**A) PRODUCTS TO WHICH WARRANTY APPLIES:**

VaproShield wall membranes and roofing underlayments.

**B) LIMITED WARRANTY:**

The VaproShield wall membranes and roofing underlayments are suited for their intended use as an underlayment, weather resistive barrier, air barrier or vapor barrier. VaproShield will warrant its products for a period of twenty (20) years\* from the date of purchase.

\*EXCEPTION: RoofBlock HT has a 2 Year Product Warranty.

VaproShield will replace any faulty product, provided the product used is installed per the published installation instructions and details. VaproShield installation instructions are provided with the products and/or are available at [www.vaproshield.com](http://www.vaproshield.com), or by calling VaproShield toll free at 1-866-731-7663.

This warranty is transferable upon sale of the project, but in no event does it extend beyond 20 years from the date of original purchase of the product. Any and all claims must be made in writing within 20 business days after the owner discovers or obtains knowledge of any defect in the product(s). VaproShield must be given reasonable opportunity to inspect the allegedly defective product and all damage prior to alteration or removal of the product or any surrounding building components.

All claims must be made in accordance with the claims and inspection procedure noted herein.

This warranty shall not apply to, and VaproShield shall not be liable for, any damages arising in whole or in part from any one or more of the following:  
1) VaproShield membranes and roofing underlayments that are not

stored or installed in accordance with VaproShield's installation instructions in effect at the time of the installation.

2) Improper building practices or design not in accordance with the applicable building code or industry standards, or any deviation from approved construction plans or specifications.

3) Damage to VaproShield membranes and roofing underlayments resulting from causes other than normal weather conditions, including impact of falling objects, "Acts of God," earthquakes, hurricanes, flood, fire, hailstorms, high winds, cascading roof/floor water, ponding water, immersion in water, or improper installation of any building component.

4) Defects in the structure or a component of the structure (e.g., window, door, or wall system), premature deterioration of the building materials, or non-standard use of the VaproShield products.

5). Contamination of membrane with building site chemicals including, but not limited to, surfactants or substances that adversely affects its water resistance.

**OPEN JOINT APPLICATIONS:**

VaproShield will warrant material for any open jointed cladding systems when VaproShield's Best Practices, details, and installation instructions (in effect at the time of the installation) are followed.

**C) DISCLAIMER:**

**This warranty is limited to product replacement. This warranty is the sole warranty and is being provided in lieu of any other warranties, whether express or implied. Neither VaproShield LLC nor any of its affiliated companies, including product manufacturers, suppliers, representatives or distributors shall be liable for labor costs, consequential damages (such as personal injuries or damage to property) of any kind, loss of profits, loss of use, or any other damage or**

**injury, whether known or unknown, that is caused or alleged to have been caused in whole or in part by any VaproShield product.**

**Any deviation from VaproShield's published Best Practices, details, and installation instructions (in effect at the time of the installation) shall void this warranty as to the entire project, unless such deviation was 1) pursuant to a written directive or approval by VaproShield's Technical Team or**

**2) specified and/or detailed by a qualified architect, engineer, or waterproofing consultant and such deviation is in conformance with all applicable building codes, regulations, and standard good building practices.**

**The International Building Code (IBC) requires buildings to be designed and constructed so as to prevent water accumulation within the wall assembly, including by installing a water-resistive barrier behind the exterior cladding. In addition, the building should provide a means of draining water to the exterior, unless it is determined that water behind the cladding would not be detrimental to the wall assembly. Conventional, exterior, stucco cladding systems must include an underlying drainage mat and a rainscreen water management system in order to qualify for our standard, 20-year material-only warranty on any VaproShield products used in stucco cladding wall assemblies.**

**Under no circumstances is a product sales representative, or any other individual or entity, authorized by VaproShield to direct or approve any VaproShield product installation, including but not limited to any deviation from VaproShield's published Best Practices, details, and installation instructions.**

**This Warranty is not valid unless and until VaproShield product has been paid for in full.**